Oki Golf Job Description – Outlets Refreshment Stand Server

ABOUT OKI GOLF:

At Oki Golf, Our business is hospitality! We are committed to a culture that encourages growth and development, recognizes team member's hard work and commitment to service, and rewards team members for process improvement ideas and going above and beyond. If you truly have a passion to serve others and are committed to working hard, this is the place for you.

POSITION SUMMARY:

The Refreshment Stand Server is responsible and accountable for the daily operations of the Refreshment Stand and coordinates with the Food & Beverage Managers to provide exceptional service to our guests. This includes meeting or exceeding our established standards for guest satisfaction, sales and financial performance.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

* Use all point of sale related systems efficiently
* Initiate contact with guests within 15 feet, with a warm welcome. At the conclusion of the guest’s visit, offer a sincere thank you and invitation to return.
* Greet guests and assist them throughout the interaction in a friendly, and courteous manner.
* Always yield to the guest.
* Maintain effective communication between all staff members
* Lead by example, setting a benchmark of performance in the areas of innovation, motivation, and engagement.
* Use suggestive selling techniques to upsell to the guests
* Must uphold a clean and orderly appearance and be dressed in uniform at the start of each shift.

QUALIFICATIONS, EDUCATION AND/OR EXPERIENCE:

* Able to work well under pressure and balance multiple priorities and assignments while being in the public eye.
* Must have a passion for serving guests and their satisfaction is your satisfaction in a job well done.
* Must be comfortable working in a fast paced environment where continuous improvement is expected.
* Must be able to consistently achieve high work standards; attention to detail, accuracy and timeliness a must.
* Understanding of golf etiquette
* Must obtain a Food Handlers Permit & MAST Liquor Server Permit

WORK ENVIRONMENT:

The work environment characteristics described here are representative of those a team member encounters while performing the essential functions of this position. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this position, the team member must:

* Lift, reach, bend, twist, push, pull, squat, grasp and use arm-hand coordination on a consistent basis
* Have the ability to lift 50 pounds occasionally.
* May include outdoor work and exposure to related weather conditions to include but not limited to: sunshine, wind, rain, warm & cool temperatures.

BENEFITS AND PERKS:

Oki Golf offers an impressive collection of benefits! Some benefits include:

(35 hrs + per week) may be eligible for:

* Medical/Dental/Vision/Telehealth Coverage
* FSA options
* Company paid Life Insurance and Long Term Disability
* 401(k) with company match
* Paid Vacation

(30 hrs + per week) may be eligible for:

* Medical/Telehealth Coverage
* FSA options

All Team Members:

* 401K with company match
* Golf Benefits, Meal and Merchandise discount
* Paid Sick Time
* Team Member Referral Program and more!

*Oki Golf is proud to be an equal opportunity employer. We are committed to creating an inclusive environment, and we welcome and encourage people of all backgrounds, perspectives, experiences, and skills to apply.*

*All employment decisions at Oki Golf are based on business needs, job requirements and individual qualifications, without regard to race, color, religion or belief, national, social or ethnic origin, sex (including pregnancy), age, physical, mental or sensory disability, HIV Status, sexual orientation, gender identity and/or expression, marital, civil union or domestic partnership status, past or present military service, family medical history or genetic information, family or parental status, or any other status protected by the laws or regulations in the locations where we operate. We will not tolerate discrimination or harassment based on any of these characteristics.*