**GENERAL MANAGER**

ABOUT OKI GOLF

At Oki Golf, Our business is hospitality! We are committed to a culture that encourages growth and development, recognizes team member's hard work and commitment to service, and rewards team members for process improvement ideas and going above and beyond. If you truly have a passion to serve others and are committed to working hard, this is the place for you.

SUMMARY

As a General Manager (GM) at Oki Golf, you will provide leadership and strategic direction for both long and short-term business and strategic plans related to the overall facility growth and success. In partnership with the Oki Golf Director of Operations, you will set the fundamental initiatives of the facility and establish priorities in terms of its basic objectives, ensuring alignment with Oki Golf annual initiatives, core values and Universal Standards.

ESSENTIAL DUTIES & RESPONSIBILITIES

* Deliver excellent guest experience by being responsive in a timely and courteous manner
* Develop innovative ideas to facilitate the continual delivery of exceptional quality products and profit contributions to the company
* Ensure all team members are well trained in all aspects of guest service.
* Ensure company assets are well protected
* Ensure all programs are effectively promoted through the use of collateral material and communication
* Recruit, hire and train team members in accordance with operating procedures
* Understand and value individual growth and development as well as formulate strategies for growth and development of team members
* Hold all team members accountable for their areas of responsibility
* Drive results through others, providing the appropriate training to subordinates
* Maintain open lines of communication between all departments working together to ensure the highest level of guest experience
* Continually look to increase revenue through creatively managing business operations, building and maintaining relationships with members, guests and community leaders
* Develop and maintain community outreach/networking opportunities.
* Ensure cost control systems are in place and monitored on a weekly basis.
* Ensure all operations are consistent with the Oki Golf and property brand standards

QUALIFICATIONS, EDUCATION AND/OR EXPERIENCE

* Bachelor’s degree in Business or equivalent
* Five or more years leadership experience in a general manager level role at a $XX property or greater
* Minimum of $XX in food and beverage revenues to include restaurants, banquets & outlets.
* Proven experience hiring, engaging, and developing talent
* Ability to define problems, collect data, establish facts, and draw valid conclusions as to course of action
* Able to work well under pressure and balance multiple priorities and assignments
* Must have the ability to adapt to change, be flexible and empathetic
* Demonstrated initiative – ability to think, work, and make independent decisions based on sound judgment
* Ability to operate an Oki Golf property from an entrepreneurial perspective

WORK ENVIRONMENT

The work environment characteristics described here are representative of those a team member encounters while performing the essential functions of this position. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this position, the team member must:

* Lift, reach, bend, twist, push, pull, squat, grasp and use arm-hand coordination on a consistent basis
* Have the ability to lift up to 50 pounds occasionally.
* Must be willing to work as the business demands to include weekends, evenings and holidays.
* May include outdoor work and exposure to related weather conditions to include but not limited to: sunshine, wind, rain, warm & cool temperatures.

BENEFITS AND PERKS

Oki Golf offers an impressive collection of benefits! Some benefits include:

* Medical/Dental/Vision/Telehealth Coverage
* Company paid Life Insurance and Long Term Disability
* FSA options
* 401(k) with company match
* Paid Vacation and Sick Time
* Golf Benefits, Meal and Merchandise discounts
* Team Member Referral Program and more!

*Oki Golf is proud to be an equal opportunity employer. We are committed to creating an inclusive environment, and we welcome and encourage people of all backgrounds, perspectives, experiences, and skills to apply.*

*All employment decisions at Oki Golf are based on business needs, job requirements and individual qualifications, without regard to race, color, religion or belief, national, social or ethnic origin, sex (including pregnancy), age, physical, mental or sensory disability, HIV Status, sexual orientation, gender identity and/or expression, marital, civil union or domestic partnership status, past or present military service, family medical history or genetic information, family or parental status, or any other status protected by the laws or regulations in the locations where we operate. We will not tolerate discrimination or harassment based on any of these characteristics.*