Banquets FOH – Banquet Server

ABOUT OKI GOLF:

At Oki Golf, Our business is hospitality! We are committed to a culture that encourages growth and development, recognizes team member's hard work and commitment to service, and rewards team members for process improvement ideas and going above and beyond. If you truly have a passion to serve others and are committed to working hard, this is the place for you.

POSITION SUMMARY:

The Banquet Server is responsible and accountable for providing an unparalleled quality of service experience to our guests.

ESSENTIAL DUTIES AND RESPONSIBILITIES:

* Perform work as assigned by the Banquet Manager which may include setup as required by the Banquet Event Order or special guest requests.
* Demonstrate complete and accurate setups as required by the established Banquet SOP’s, Banquet Event Order or as requested by the Banquet Manager.
* Ensure all meeting space and storage meets with established standards of cleanliness and organization.
* Maintain the service flow and Health Department Standards in the setup and execution of service breakdown stations.
* Establish a positive working relationship with the Manager and Banquet Captain in a team environment and demonstrate directing a team through the setup and teardown as defined by the Banquet Event Orders.
* Maintain a complete working knowledge of our facility to include Audio Visual setup, music, and lighting and temperature adjustments.
* Initiate contact with guests within 15 feet, with a sincere welcome and the willingness to assist the guest. At the conclusion of the guest’s visit, offer a genuine thank you and invitation to return.
* Always yield to the guest.
* Proficiently execute the serving sequence.
* Must uphold a clean and orderly appearance and be dressed in uniform at the start of each shift.
* Maintain a good working knowledge of hours of operation, wine, and menu, including ingredients and preparation method.
* Assist in maintaining a clean environment including picking up trash in visible areas and eliminating clutter.
* Suggestive sell at every opportunity by informing guests of specials and your personal recommendations.

QUALIFICATIONS, EDUCATION AND/OR EXPERIENCE:

* Must possess a strong eye for detail to ensure tasks are completed efficiently and according to specifications.
* Able to work well under pressure and balance multiple priorities and assignments.
* Must be adaptive, flexible, and empathetic.
* Must be responsive to guest’s needs in an efficient and professional manner.
* Must be willing to assist fellow team members in daily responsibilities to drive processes which support the business.
* A minimum of one (1) year of related experience and/or training; or equivalent combination of education and experience.
* Ability to work individually, as well as in a team environment.
* Must possess and maintain a current state approved food handlers’ card.

WORK ENVIRONMENT:

The work environment characteristics described here are representative of those a team member encounters while performing the essential functions of this position. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. While performing the duties of this position, the team member must:

* Lift, reach, bend, twist, push, pull, squat, grasp and use arm-hand coordination on a consistent basis
* Have the ability to lift up to 50 pounds occasionally.
* May include outdoor work and exposure to related weather conditions to include but not limited to: sunshine, wind, rain, warm & cool temperatures.

BENEFITS AND PERKS:

Oki Golf offers an impressive collection of benefits! Some benefits include:   
  
(35+ hrs week) may be eligible for:

* Medical/Dental/Vision/Telehealth Coverage
* FSA options
* Company paid Life Insurance and Long Term Disability
* 401(k) with company match
* Paid Vacation

(30+ hrs week) may be eligible for:

* Medical/Telehealth Coverage
* FSA options

All Team Members:

* 401K with company match
* Golf Benefits, Meal and Merchandise discount
* Paid Sick Time
* Team Member Referral Program and more!

*Oki Golf is proud to be an equal opportunity employer. We are committed to creating an inclusive environment, and we welcome and encourage people of all backgrounds, perspectives, experiences, and skills to apply.*

*All employment decisions at Oki Golf are based on business needs, job requirements and individual qualifications, without regard to race, color, religion or belief, national, social or ethnic origin, sex (including pregnancy), age, physical, mental or sensory disability, HIV Status, sexual orientation, gender identity and/or expression, marital, civil union or domestic partnership status, past or present military service, family medical history or genetic information, family or parental status, or any other status protected by the laws or regulations in the locations where we operate. We will not tolerate discrimination or harassment based on any of these characteristics.*